

Form RTB-9 "Request/Approval for Return of Originals" is no longer in use.

Please contact the Residential Tenancy Branch to request the return of your original material if you have inadvertently submitted original documents instead of copies for evidence. RTB staff will explain the process.

Residential Tenancy Branch phone numbers are:

Lower Mainland: 604 660-1020

Victoria: 250 387-1602

Elsewhere in BC: 1-800-665-8779 Toll Free

Office locations are:

400 – 5021 Kingsway
Burnaby BC

Suite 101 - 3350 Douglas Street
Victoria BC

305 – 478 Bernard Avenue
Kelowna BC